



Flight + Tour Combo

NEW ZEALAND

The South Island



Flight + Tour Combos complement our Guided Walking Adventures with affordably priced round-trip airfare, pre- and post-tour accommodations, overseas tour transfers, and breakfasts. They give you everything you need in one convenient package; we handle all the details.

Simplify your journey to New Zealand with a Flight + Tour Combo. By departing two days before your scheduled tour begins, you'll have ample opportunity to get settled in Queenstown—perhaps even using your extra time to ride a gondola to the top of Bob's Peak or sample fine Otago vintages in a local wine bar. Should you like to more fully explore this charming city, our Pre-Tour Extension adds two nights in Queenstown to your itinerary—and melds seamlessly with your Flight + Tour Combo. At the tour's conclusion, enjoy an extra night in Nelson before departing for your flight home—using the time to stroll through Suter Art Gallery, relax in Founders Park, or simply repack your souvenirs.

FLIGHT + TOUR COMBO DAYS ONE & TWO

Overnight Flight from USA to Queenstown, New Zealand

Please refer to your air itinerary for your specific flight details. (Flying from the US to New Zealand requires crossing the International Date Line, so this day is "lost.")

Overnight aloft

FLIGHT + TOUR COMBO DAY THREE

Arrive in Queenstown, New Zealand

After arriving at Queenstown Airport, enjoy a complimentary shuttle transfer to the Hotel St Moritz, about 15-20 minutes away. After gathering your luggage and exiting baggage claim, look for a CW representative holding a Country Walkers sign. The shuttle is provided by Super Shuttle. Please note that your hotel room may not be available until 2:00 p.m., however, you may store your luggage at the reception desk while you explore the city. The remainder of the day is at your leisure (no other meals or services included).

Overnight at the Hotel St Moritz, Queenstown, New Zealand

Renowned as one of Queenstown's finest accommodations, Hotel St Moritz enjoys an extraordinary setting, overlooking Lake Wakatipu in the heart of Queenstown. Drawing inspiration from the surrounding landscape, it's a wonderful base from which to enjoy the numerous activities Queenstown has to

offer. With sophisticated interiors in a contemporary mountain-lodge style, this hotel features amenities like an outdoor hot tub, garden, and sauna. Lake-view rooms have been reserved. Dining at Lombardi, the on-site restaurant you'll enjoy locally sourced food and wine from the Central Otago region.

FLIGHT + TOUR COMBO DAY FOUR

Join Your Country Walkers *New Zealand: The South Island* tour

Breakfast is included at your hotel. Your guide(s) will meet you at the Hotel St Moritz at 9:00 a.m. in the lobby and will be wearing a Country Walkers shirt. Please be dressed for walking.

Please refer to the *New Zealand: The South Island (9-day/8-night)* itinerary for full tour details.

FLIGHT + TOUR COMBO POST-NIGHT

Tour Departure from the Awaroa Lodge; transfer to The Rutherford Hotel, Nelson; afternoon and overnight in Nelson, New Zealand

After saying goodbye to your group in Nelson, enjoy a complimentary shuttle transfer to The Rutherford Hotel for your post-tour night (no other meals or services included).

Overnight at the Rutherford Hotel, Nelson, New Zealand

Located in a prime spot only minutes from Nelson's landmark cathedral and shopping district, the Rutherford Hotel is a luxurious escape in the center of the city. Amenities include complimentary in-room Wi-Fi, an excellent on-site Japanese restaurant, as well as a gym and a secluded rooftop pool.

FLIGHT + TOUR COMBO DEPARTURE FLIGHT

This morning, after a complimentary breakfast, you transfer to Nelson Airport via the airport shuttle service.

FLIGHT + TOUR COMBO LENGTH

13 days, 12 nights

FLIGHT + TOUR COMBO DATES AND PRICES

Please refer to our website for the most current Flight + Tour Combo departure dates and prices.

FLIGHT + TOUR COMBO INCLUSIONS

- » Round-trip international airfare (includes airline fuel charges and taxes)
- » Airport transfers
- » One night at the Hotel St Moritz, Queenstown* and one night at The Rutherford Hotel, Nelson*
- » Two breakfasts
- » 9-day/8-night *New Zealand: The South Island* guided walking tour with on-trip inclusions

*Please note that some hotel city taxes may need to be paid locally.

Linger Longer in New Zealand!

Pre-Tour Extension: Queenstown

For those guests reserving our Flight + Tour Combo, you may wish to further extend your time in New Zealand with an additional two nights in Queenstown. Set in the heart of the Southern Alps, Queenstown is perfectly situated to springboard an outdoor adventure. As the birthplace of commercial bungee jumping, it creates opportunities to get your pulse pounding in spades. From mountain biking to white-water rafting to paragliding, you'll find outfitters for whatever kind of activity you might want to enjoy. Of course, those with more sedate interests will find plenty to delight them too. Queenstown offers countless exceptional restaurants and excellent vineyards to satisfy foodies of all stripes. And no visit to South Island is complete without watching the sunset across Lake Wakatipu, painting the saw-toothed peaks of the Remarkables beyond.

Pre-Tour Extension Inclusions

- Two nights at the Hotel St Moritz* in lake-view rooms
- Transfer from the airport to the Hotel St Moritz
- Two breakfasts

Pre-Tour Extension Price \$298 (Single Supplement + \$298)

Flight + Tour Combo and Extension Reservation Process, Options, & Details

RESERVATION PROCESS

The air component of the new Flight + Tour Combo is booked by Country Walker's sister company VBT Bicycling and Walking Vacations, however all aspects of your reservation are managed by Country Walkers. We have contracted with partner airlines to provide you with the lowest possible airfares. All flights are booked in economy class on regularly scheduled airlines unless you choose to upgrade to Business Class.

Every effort will be made to arrange the most direct flight itinerary. In most cases, your itinerary will involve connections and layovers, and may not be the most direct routing. All flights are reserved based on availability under our contracts at the time your reservation is made.

Please refer to our website (countrywalkers.com/new-flight-tour-combos) for a complete list of gateway cities and additional pricing details. All prices are based on double occupancy and include all airline surcharges, government fees, and taxes. Pricing for additional gateway cities is available on request.

Please note: Airfare pricing is only guaranteed if reserved outside of 45 days. Additional costs will apply to special air requests.

To reserve a Flight + Tour Combo and extension please call Country Walkers at 800.464.9255. The \$350 tour deposit is required in order to reserve the flight package. Please have your passport in hand.

Please note: It is important to have your passport in hand when you request flights. All information on your passport including full name, passport number, nationality, and expiration date are needed at the time of booking and all details on your tickets must appear exactly the same as on your passport. All passports must contain at least five blank pages and must be valid for six months after the completion of your trip. If your destination requires a visa for U.S. citizens, you are responsible for obtaining a visa prior to departure. Non-U.S. citizens should contact the appropriate consular office for any requirements pertaining to their trip.

You will receive a preliminary flight itinerary by email within 14 days after making your reservation.

Please examine your itinerary carefully to ensure that your first and last name appears exactly as they do on your passport. You will have 2 weeks after your booking to correct any errors in your name or cancel your flight. After which a minimum change fee of \$100 per person will apply.

Please note: For guests reserving flights more than 11 months in advance, flight itineraries cannot be emailed until 10 months prior to the travel date.

If the airlines make any changes to your itinerary, you will receive an updated itinerary by email. Your final flight itinerary, which will include your e-ticket numbers, will be sent via email approximately 21 days prior to your departure.

The pre- and post-tour hotels are booked in advance by Country Walkers and cannot be altered. Transfers are also arranged by Country Walkers and coordinated to meet your arrival and departure flights.

Please note: All flight arrangements are subject to change at any time. If you have Internet access, we recommend checking in for your flight 24 hours prior to departure.

OTHER AIR OPTIONS

We are pleased to offer the following options for greater flexibility in seating, routing, and airline choice.

Business Class

Upgrades to business class or premium seating may be available on request.

Customized Air Packages

Customized air packages allow you further flexibility including choice of airlines, departure cities, departure times or days, and routes. The standard pre- and post-tour hotels are still included (on the standard dates) but **the airport transfers are only included if you are arriving and/or departing into the same airport(s) on the same days as our Flight+Tour Combo** (1 day prior to the guided tour start date and 1 day after the guided tour end date).

There is a \$100 per person, nonrefundable administrative fee to request Customized Air and additional air charges may apply. *

Country Walkers cannot assist in making custom travel arrangements during Custom Travel and do not assume any liability for any activity or trip you take independently while on this program and not under the direct supervision of Country Walkers, nor for any changes made by an airline that affect your air arrangements for a period of time when you are traveling independently of your group.

If you are seeking a complete custom itinerary with multiple flights or multiple destinations, we recommend working with a full-service travel agent.

OTHER DETAILS

Special Meal Requests

While Country Walkers will forward any requests for special meals (vegetarian, salt-free, low-calorie, kosher, etc.), to the airline, we do suggest contacting the airline directly to reconfirm your request after you receive your airline tickets.

Frequent Flyer Miles

Country Walkers cannot book tickets using frequent flyer miles. While we are happy to forward your frequent flyer number to the airlines, due to our contracts, we cannot guarantee that any frequent flyer miles will be earned on flights purchased, and the granting of any frequent flyer credits is the decision of the airline, not Country Walkers. The best method of obtaining any credit that the airline may choose to grant is to present your frequent flyer membership card upon check-in. We strongly recommend keeping copies of your boarding passes and your passenger receipt (from your airline ticket package) as proof of flight, in the event that the airline does not properly credit your frequent flyer account. You can submit the boarding passes and passenger receipt directly to the airline for any applicable mileage credit.

Advanced Seat Reservations

While Country Walkers will forward requests for preferred seating to the airline, airlines do not always assign seats in advance. If the airline is able to pre-assign seats, your assignment will be indicated on your final air itinerary. If the airline does not assign your seat in advance, you can check in early at the airport or contact the airline directly to request your seating preference. Unfortunately Country Walkers cannot guarantee advanced, pre-assigned seating.

Please Note: Some airlines, such as Lufthansa, charge for pre-assigned seating.

Domestic Connections

If you choose to make your own domestic flight reservations, we recommend that you avoid purchasing tickets at fares that carry high penalty charges for changes. International schedules are subject to change, and Country Walkers cannot be responsible for domestic airfare penalties or any loss resulting from unexpected changes in your international flights, cancellations, or changes in travel dates. Most airlines will charge a fee of approximately \$300 per person to change your reservation. In many cases, tickets are nonrefundable. Make certain you are aware of all change and cancellation fees.

CHANGING FLIGHTS

While the Flight + Tour Combo is booked immediately, the air is generally not ticketed until 45 days prior to travel. With a \$100 administrative per-person, nonrefundable fee, you can request a change to your flight based on availability outside of 45 days prior to departure; additional air charges may apply. Some exceptions apply.

CANCELLATIONS

Flights have been contracted with partner airlines to provide the lowest possible airfare, however, these fares can be quite restrictive and carry cancellation charges imposed by the airline ranging from 25% to 100% (once ticketed). Any costs resulting from flight changes after your trip is confirmed will be your responsibility. We regret that we cannot accept changes to air reservations less than 45 days prior to departure.

The standard Country Walkers cancellation policies apply to the Flight + Tour Combos. Should you cancel just the Air Package portion of your tour, the relevant penalty will be charged to the portion being removed from your reservation.

The standard Country Walkers cancellation policies apply as follows:

- » Cancellations received on or before 91 days prior to the start of the trip: \$150 per person
- » Cancellations received 90 to 61 days prior to the start of the trip: 25 percent loss of trip price
- » Cancellations received within 60 days of the start of the trip: 100 percent loss of trip price

IMPORTANT: In the event that you are delayed during scheduled air travel, Country Walkers cannot reimburse you for any unused portion of the land portion of your trip. If you have purchased the travel protection plan, you are insured for covered travel delays, as described in the Travel Insurance Certificate. There is a 100% penalty for aborted travel plans; reimbursement is not applicable through Country Walkers and is generally not covered by the Travel Protection Plan.